

Who we are?

Since our inception in 1999, the Al Aseel name has become synonymous with timeless Lebanese cuisine with a modern twist in Australia's food circuit. The Al Aseel group continues to evolve and grow delivering a number of different services and offerings in NSW including:

- 6 Al Aseel Gourmet Restaurants
- Mazati by Al Aseel
- Catering & Events
- Food Services

Why work with Al Aseel?

As the business continues to grow, our current focus is building quality teams to help drive the growth and take Al Aseel to the next level. We have a number of positions available and are now looking for new stars to join the ever-growing Al Aseel Family. If you are currently looking for your next opportunity and interested in joining our family, we would love to hear from you.

The Role

We are recruiting now for an experienced and passionate Restaurant Manager to lead our hospitality team and provide an outstanding dining experience for our guests.

The position is full time with an attractive salary package that also offers good work and life balance opportunities.

Your key duties and responsibilities will be, but not limited to:

Administration:

- Controlling the financial expenditure of the restaurant and financial reporting pertaining to labour costs (weekly), stock expenditure and sales turnover (daily).
- Generate a weekly staff roster and ensure timesheets are properly lodged for weekly pay run
- Weekly reporting to Head Office at the beginning of the working week. Reports to include rosters, labour costs, complaints register, week ending report
- Identifying current and forecasting future needs of the restaurant and advising Al Aseel Management via appropriate reporting methods
- Ability to adapt to different roles within the restaurant
- Guarantee a safe and healthy working environment for staff by documenting, reporting and eliminating any potential hazards
- Staff inductions for new starters and issuing of starter pack documents

Organisation and General Operation:

- Ensuring that the dining area, including floors, remain clean and polished at all times
- Oversee the maintenance of the exterior of the restaurant i.e footpath is clean and tidy, windows are clean and free of marks/streaks
- Organise the front counter, keeping the area tidy and clean
- Supervision of employees to assure direction and support, leading to increased productivity
- Work with Human Resources to identify recruitment, training or disciplinary needs and reporting to Al Aseel Management

- Communication and interaction with Customers through service, regarding complaints, or compliments
- Supervision of staff and ensuring kitchen and service functions are running smoothly
- Scheduling periodic meetings to discuss all aspects of the running of the restaurant including training, complaints, rewards and recognition, as well as reiterating any company policies
- Proficient use of POS system

Who you are?

Skillset and Experience

- 2-3 years' extensive experience in full-service restaurants
- Strong people management and coaching skills
- High level prioritisation, organisational and time management skills
- Excellent verbal and written communication skills
- Strong analytical ability and effective decision-making ability
- Understanding of general restaurant WHS safety policies and procedures
- Excellent interpersonal skills with strong internal and external customer focus
- Ability to cope with changing work demands and a fast-changing environment

Behaviours

Ambitious: Al Aseel are experiencing tremendous growth; we are looking for someone who wants to grow with us.

Conscientious: Attention to detail is essential in this role.

Considerate: Creating a positive team environment is the backbone of our business; we are looking for a team player.

Dynamic: Be driven, dynamic and able to communicate with multiple levels of stakeholders.

Enthusiastic: We are looking for someone passionate and eager to join the team who have the drive to succeed.

Optimistic: The ability to treat unexpected circumstances as opportunities to learn

Next Steps

If you believe this is the next role for you, then please get in touch with us today with your cover letter and resume. Our Team and Talent will be in touch if you are successful to the next stages of our process.

Al Aseel is an equal opportunity employer.